

From: Peachtree

Sent:

To:

Subject: Important Notice About Your ePeachtree Payroll

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Date: August 27, 2010

Dear Valued Customer,

We regret to inform you that the ePeachtree service will no longer be available as of November 30, 2010. This service runs on a platform that will not be supported going forward, therefore we are retiring the product line. Your payroll subscription will also be terminated as of November 30, 2010, since the payroll subscription must be linked to a supported Sage Peachtree product.

We at Sage value you as a customer, and apologize for any inconvenience this may cause you.

If you are due a refund, you can expect to have it refunded to the credit card on file with us for your account within 6-8 weeks for your ePeachtree service and remaining time on your Sage Peachtree Payroll Solution subscription. In an effort to make this transition easier for you, we are offering:

**A desktop version of Sage Peachtree Complete Accounting AND
Sage Peachtree Simple Payroll at no cost.**

If you choose to accept the desktop version of Sage Peachtree software – Sage Peachtree Complete Accounting single-user or multi-user version AND Sage Peachtree Simple Payroll 2010 and 2011 – at no cost, we will also provide you with 30 days of free support which includes extracting and converting your ePeachtree

lists and balances information into Sage Peachtree Complete Accounting, as well as assistance with installation and setup. Call 877-481-0341 to request your free downloadable software.

Extract your data from ePeachtree by November 30.

If you do not wish to accept our Sage Peachtree Complete Accounting AND Sage Peachtree Simple Payroll offer, you can manually extract your ePeachtree data by following the instructions in our KnowledgeBase Library article: [ePeachtree Data Export Overview](#). You must extract your data by November 30, 2010 when this service is no longer available. No data will be retrievable after November 30. **We recommend that you start the process today to ensure the availability of your data.**

Should you have any further questions or concerns, please call us at 877-481-0341.

Sincerely,

Sage Peachtree Customer Service

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